

Ryla, Inc. is a proud sponsor of Gartner Outsourcing & Vendor Management Summit 2009.

Ryla, Inc. will be a Platinum Sponsor at the Gartner Outsourcing & Vendor Management Summit, taking place May 4-6, at Mandalay Bay Resort & Casino in Las Vegas. The theme for this year's conference is ***Practical Outsourcing: Balancing Cost Optimization with Performance Improvement***. At the core of the Summit are proven strategies that can improve sourcing decisions and actions - immediately. Attendees will learn how to adapt to the economy's new circumstances with fresh thinking and trusted insights.

Six conference tracks will be available, including IT Services and Providers, Sourcing Strategies for Challenging Times, Contracting for Flexibility, Maturing Vendor Management, Global Sourcing, and BPO.

On Monday, May 4, Mark Wilson, President and CEO of Ryla, Inc. will be one of the industry leaders conducting a break-out session on Call Center Outsourcing, *The Proof-of-Concept Approach to Call Center Outsourcing in Uncertain Times* immediately followed by a case study presented by a Ryla client in health care administration for the Federal Government.

Should you be attending The Gartner Summit, Ryla, Inc. can be found at Booth #3. For more information regarding the Gartner Outsourcing Summit, visit <http://www.gartner.com>.